

What do I do if an employee is not performing?

	Yes	No
What evidence do you have that the employee is not performing to expectations?		
Have your expectations of the role been clearly articulated on more than one occasion?		
Does the individual know that they are not performing?		
Have you communicated to the employee that they are not performing?		
Have you confirmed what performance levels are expected?		
Are these levels of performance deemed reasonable?		
Have you asked the employee for a response to the concern that they are not performing?		
Did you allow them to have a support person in the meeting?		
Did you ask whether there are any extenuating circumstances leading to non- performance?		
Did you arrange for additional training and/or support to assist the individual to move their performance levels up to the required level?		

If you have answered 'No' to any of these you are either in breach of your legal compliance or alternatively not following 'best practice' employee relations. You should seek further qualified advice.